

AUG 24 2010

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF TENNESSEE AT KNOXVILLE

Clerk, U. S. District Court
Eastern District of Tennessee
At Knoxville

STEVEN L. MURR)	
Plaintiff,)	
v.)	Civil Action No.: 3:10-CV-372 Phillips/Guyton
TARPON FINANCIAL)	Phillips/Guyton
CORPORATION and)	•
KEVIN J. JONES,)	Jury Trial Demanded
)	
Defendants.)	

COMPLAINT

I. INTRODUCTION

- This action arises out of Defendants' violations of the Fair Debt Collection Practices Act, 15
 U.S.C. §§ 1692 et seq. ("FDCPA"), in their illegal efforts to collect a consumer debt.
- 2. The FDCPA broadly prohibits the use by debt collectors of any false, deceptive, or misleading representation or means in connection with the collection of a debt and the use by a debt collector of any unfair or unconscionable means to collect or attempt to collect a debt. Frey v. Gangwish, 970 F.2d 1516, 1518 (6th Cir. 1992).

II. JURISDICTION AND VENUE

- Jurisdiction of this Court arises under 28 U.S.C. § 1331 and pursuant to 15 U.S.C. § 1692k(d).
- 4. Venue is proper in this District because the acts and transactions occurred here, Plaintiff resides here, and Defendants transact business here.

III. **PARTIES**

- Plaintiff Steven L. Murr (hereinafter "Plaintiff") is a natural person who resides in Blount 5. County, Tennessee, and is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- Defendant Tarpon Financial Corporation (hereinafter "Defendant Tarpon") is a "debt 6. collector" as that term is defined by 15 U.S.C. § 1692a(6), and is a for-profit corporation organized in Georgia, that maintains Larry H. Evans, 225 Peachtree Street NE, Suite 600, Atlanta, GA 30303 as its registered agent for service of process.
- Defendant Kevin J. Jones (hereinafter "Defendant Jones") is a "debt collector" as that 7. term is defined by 15 U.S.C. § 1692a(6), and can be served at his business address of 1801 8th Avenue, South, Suite 100, Nashville, TN 37203.

IV. **FACTUAL ALLEGATIONS**

- 8. Defendants have alleged that Plaintiff incurred an obligation to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family or household purposes and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5).
- 9. Sometime prior to March 22, 2010, Plaintiff's debt was consigned, placed, sold or otherwise transferred to Defendant Tarpon for collection from Plaintiff, when thereafter Plaintiff received collection communications and was subjected to collection acts from Defendants, all in an attempt to collect this debt.

March 22, 2010 Collection Letter

10. Within one year prior to the filing of this Complaint, Plaintiff received a collection letter from Defendant Jones dated March 22, 2010. A redacted copy of this collection letter is filed as Exhibit 1 to this Complaint.

- 11. This collection letter was a communication as defined by 15 U.S.C. § 1692a(2), and was sent in connection with collection of the debt and in an attempt to collect the debt.
- 12. This communication was the initial demand letter by Defendant Jones.
- 13. This communication stated that the balance due on the debt was "\$6582.95 plus attorney fees of \$1316.59".
- 14. The collection letter from Defendant Jones stated that "I represent Tarpon Financial Corp. and have been requested to assist in collecting the balance owed on this account. Please mail payment in full directly to my office at the above address. If you are unable to pay the account in full at this time, please call my office to discuss this matter."
- 15. The collection letter from Defendant Jones stated an amount due for attorney fees, \$1,316.59, not expressly authorized by the agreement creating the debt or permitted by law.
- 16. By failing to state the total amount due, including interest and other charges, on the date the collection letter was sent, Defendants failed to state the amount of the debt in violation of 15 U.S.C. § 1692g(a)(1).
- By failing to state the amount due without attorney fees not authorized by contract or law, 17. on the date the collection letter was sent, Defendants failed to state the amount of the debt in violation of 15 U.S.C. § 1692g(a)(1).
- 18. By stating that Plaintiff owed \$1,316.59 for attorney fees when no attorney fees were actually owed at the time the communication was sent, Defendants falsely represented the character, amount and legal status of the debt in violation of 15 U.S.C. § 1692e(2)(A) and the false representation of the character, amount or legal status of the debt is the use of a false, deceptive, and misleading representation or means in connection with collection of the

- debt to collect or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and an unfair means to collect or attempt to collect the debt in violation of 15 U.S.C. § 1692f.
- 19. By attempting to collect an amount (attorney fees) not expressly authorized by the agreement creating the debt or permitted by law, Defendants violated 15 U.S.C. § 1692f(1).
- 20. The statement in the collection letter that Plaintiff owed \$1,316.59 in attorney fees was a material misrepresentation in connection with collection of the debt that would create a false impression in the mind of the least sophisticated consumer that Plaintiff owed \$1,316.59 in attorney fees when this amount was not set forth in the contract that created the debt and/or had not been approved by any court, in violation of 15 U.S.C. §§ 1692e, 1692e(5), and 1692e(10), and was an unfair or unconscionable means to collect or attempt to collect a debt in violation of 15 U.S.C. § 1692f.

Summary

21. The above-detailed conduct by these Defendants in an effort to collect the debt, including, but not limited to failing to correctly state the amount owed, making false, deceptive and/or misleading representations in their communications to Plaintiff, falsely representing the character, amount and legal status of the debt, attempting to collect amounts not expressly authorized by the agreement creating the debt or permitted by law, using any false representation or deceptive means to collect or attempt to collect the debt, and using unfair means to collect or attempt to collect the debt was a violation of numerous and multiple provisions of the FDCPA including, but not limited to the above-cited provisions of the FDCPA.

Respondeat Superior Liability

- 22. The acts and omissions of Defendant Jones and the other debt collectors employed as agents by Defendant Tarpon and who communicated with Plaintiff as more further described herein, were committed within the time and space limits of their agency relationship with their principal, Defendant Tarpon.
- 23. The acts and omissions by Defendant Jones and the other debt collectors were incidental to, or of the same general nature as, the responsibilities these agents were authorized to perform by Defendant Tarpon in collecting consumer debts.
- 24. By committing these acts and omissions against Plaintiff, Defendant Jones and the other debt collectors were motivated to benefit their principal, Defendant Tarpon.
- 25. Defendant Tarpon is therefore liable to Plaintiff through the Doctrine of Respondent Superior for the intentional and negligent acts, errors and omissions done in violation of federal law by its collection employees including, but not limited to violations of the FDCPA, in their attempts to collect this debt from Plaintiff.

V. TRIAL BY JURY

Plaintiff is entitled to and hereby respectfully demands a trial by jury. US Const. amend.Fed.R.Civ.P. 38.

VI. <u>CAUSES OF ACTION</u>

COUNT I.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT

15 U.S.C. §§ 1692 et seq.

27. Plaintiff incorporates by reference all of the above paragraphs as though fully stated herein.

- 28. The foregoing acts and omissions of Defendants constitute numerous and multiple violations of the FDCPA including, but not limited to each and every one of the above-cited provisions of the FDCPA, 15 U.S.C. §§ 1692 et seq., with respect to Plaintiff.
- As a result of Defendants' violations of the FDCPA, Plaintiff is entitled to actual damages pursuant to 15 U.S.C. § 1692k(a)(1), in an amount to be determined at trial by a jury; statutory damages in the amount of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each and every Defendant.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against each and every Defendant:

COUNT I.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. § 1692 et seq.

- for an award of actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against each and every Defendant and for Plaintiff, in an amount to be determined at trial by a jury;
- for an award of statutory damages of \$1,000.00 pursuant to 15 U.S.C.
 §1692k(a)(2)(A) against each and every Defendant, and for Plaintiff;
- for an award of costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. §
 1692k(a)(3) against each and every Defendant and for Plaintiff; and
- for such other and further relief as may be just and proper.

Respectfully submitted,

STEVEN L. MURR

Alan C. Lee, Esq.

Attorney for Plaintiff

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VERIFICATION OF COMPLAINT AND CERTIFICATION

STATE OF TENNESSEE)
county of Blownt)

Plaintiff Steven L. Murr, having first been duly sworn and upon oath, deposes and says as follows:

- 1. I am a Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorney and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- 3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification, or reversal of existing law.
- 4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- 5. I have filed this civil Complaint in good faith and solely for the purposes set forth in it.
- 6. Each and every exhibit I have provided to my attorneys which has been attached to this Complaint is a true and correct copy of the original.
- 7. Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified, or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Date: 8-17-10

By: Steven L. Murr

Subscribed and sworn to before me this ______ day of August 2010.

Notary Public

STATE OF TENNESSEE NOTARY PUBLIC PUBLIC OF BUILDING OF